

Part C State Annual Performance Report (APR) for FFY 2011**Overview of the Annual Performance Report Development:**

Same as description in Indicator 1.

Monitoring Priority: Effective General Supervision Part C / General Supervision

Indicator 10: Percent of signed written complaints with reports issued that were resolved within 60-day timeline or a timeline extended for exceptional circumstances with respect to a particular complaint.

(20 U.S.C. 1416(a)(3)(B) and 1442)

Measurement: Percent = $[(1.1(b) + 1.1(c)) \text{ divided by } 1.1] \text{ times } 100$.

FFY	Measurable and Rigorous Target
2010	100 %

Actual Target Data for FFY 2011: 100 percent

The State received a total of three written, signed complaints filed during FFY 2011. Reports for two of the complaints were issued within the timelines, one included findings of noncompliance. One complaint was resolved by the parties and later withdrawn.

Written, Signed Complaints

(1) Total number of written, signed complaints filed.	3
(1.1) Complaints with reports issued.	2
(1.1)(a) Reports with findings of noncompliance.	1
(1.1) (b) Reports within timelines.	2
(1.1) (c) Reports within extended timelines.	0
(1.2) Complaints pending.	0
(1.2) (a) Complaints pending a due process hearing.	0
(1.3) Complaints withdrawn or dismissed.	1

Discussion of Improvement Activities Completed and Explanation of Progress or Slippage that occurred for FFY 2011:

The State met its target. No explanation of progress/slippage or discussion about improvement strategies required.